

This survey concerns the use of information technology at Seton Hall University and explores your preferences on the technology available to you through the Mobile Computing Program. Our goal is to determine how to best support you in your academic endeavors.

If you chose to complete the survey, \$20.00 will be credited to your SHU Pirate's Gold Account as our thank you! Please provide us with your e-mail address and CWID, at the conclusion of the survey so we may send our thank you. The survey will take approximately 10 minutes to complete.

***1. Before coming to Seton Hall University, what computer did you primarily use?**

- I used my own laptop or netbook computer
- I used my own desktop computer
- I used a family computer
- I used a school or library computer
- I did not have convenient access to a computer

***1. With regards to the computer you or your family owned before coming to Seton Hall University, was it a:**

- Windows PC Laptop
- Windows PC Desktop
- Windows PC Netbook
- Mac Laptop
- Mac Desktop
- Other

Other (please specify)

***2. With regards to the computer you or your family owned before coming to Seton Hall University, was it:**

- Less than a year old
- One or two years old
- Three or more years old

***1. In your high school classes how often did you use the following technologies:**

	Frequently	Sometimes	Rarely	Never
Computers (laptop, desktop, netbook, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital Textbooks, including publisher web resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eReaders, such as Kindle or Nook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning Management Systems, such as Blackboard or Moodle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet-based resources, such as Google or Wikipedia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***2. How often do you use any of these personal mobile technologies for your class work or other academic uses?**

	Frequently	Sometimes	Rarely	Never
Cell phone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart Phone (includes mobile web browser and data plan)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal music / video player (iPod, Zune, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gaming Device (PSP, Nintendo DS, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
eReader (Kindle, Nook, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile Tablet (iPad, Android, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

***3. Which of the non-University devices listed below do you connect to the University's network? [Check all that apply]**

- Smart Phone
- Personal music / video player (iPod, Zune, etc.)
- Portable Gaming Device (PSP, Nintendo DS, etc.)
- Gaming Console (Xbox, Wii, PS3, etc.)
- Entertainment Console (Tivo, Blu-ray player, Roku, AppleTV, etc.)
- eReader (Kindle, Nook, etc.)
- Mobile Tablet (iPad, Android, etc.)
- None
- Other (please specify)

***4. Which of the following do you plan to purchase in the next six months? [Check all that apply]**

- Smart Phone
- Personal music / video player (iPod, Zune, etc.)
- Portable Gaming Device (PSP, Nintendo DS, etc.)
- Gaming Console (Xbox, Wii, PS3, etc.)
- Entertainment Console (Tivo, Blu-ray player, Roku, AppleTV, etc.)
- eReader (Kindle, Nook, etc.)
- Mobile Tablet (iPad, Android, etc.)
- None
- Other (please specify)

***1. How many hours per day would you estimate that you spend using the following technologies:**

	0 hrs	1-4 hrs	5-9 hrs	10-14 hrs	15-19 hrs	20-24 hrs
e-mail for academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e-mail for non-academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
the Blackboard learning system for academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
the Blackboard learning system for non-academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet websites for academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internet websites for non-academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
social networking tools (Twitter, Facebook, Myspace, Texting) for academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
social networking tools (Twitter, Facebook, Myspace, Texting) for non-academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile device (Smartphone, eReader, etc.) for academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile device (Smartphone, eReader, etc.) for non-academic purposes?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***2. How often do you use the following free online services?**

	Frequently	Sometimes	Rarely	Never
Chat or video chat software (e.g. Skype)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video sites (e.g. YouTube)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Music sites (e.g. Pandora)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Web-based collaboration software (e.g. Microsoft Live or Google Docs)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online file storage or backup services (e.g. Dropbox)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***3. Do you subscribe to or use any of the fee/subscription-based online services listed below?**

- Backup services (Carbonite, Mozy, etc.)
- Cloud services (Mobile Me, Windows Live, etc.)
- Music Services (Napster, Rdio, Rhapsody, etc.)
- Video Services (Netflix, Amazon, Hulu, etc.)
- Gaming Services (Xbox Live, WoW, etc.)
- Other (please specify)

***4. In addition to the University-issued laptop, did you bring another computer to Seton Hall University?**

- No
- Yes. Please describe what kind of computer and why.

***1. How important is it for you to have:**

	Very Important	Important	Neither Important or Unimportant	Unimportant	Very Unimportant
a computer repair facility on campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
telephone support for technology available 24/7?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
computer labs available in the library and other academic buildings?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
technology training opportunities?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
wireless network access around campus?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***2. Do you prefer courses that require, encourage, permit, discourage, or forbid computer use?**

	require	encourage	permit	discourage	forbid
Please select a preference	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

and please tell us why

***3. Seton Hall University currently charges a separate technology fee that funds the Mobile Computing program, the campus wireless network, the Blackboard Learning System and more. How would you prefer to pay for these services in the future?**

- Continue with separate technology fee
- Roll technology fee into tuition
- No preference

***4. If the University were to consider changing how the Mobile Computing Program works, what would be your preference for the future of the program? Note that this might affect the technology fee.**

- I prefer the current program where the University provides a standard laptop computer, software, and computer support, the fee remains consistent.
- I prefer to purchase my own computer, understanding that I would be responsible for computer software and repairs on my own, the fee may be lower.
- I prefer to have the University provide a computer, software, and computer support, but I would like to have a greater choice of computers, the fee depends on my choice.
- Other (please specify)

***5. If the University gave you the choice to select a different computer than the one currently issued as part of the Mobile Computing Program, what would you most likely choose?**

- I would choose a laptop similar to the one I currently have
- I would choose one with a larger screen and faster processor which may be heavier with a shorter battery life
- I would choose one with a smaller screen and slower processor which may be lighter with a longer battery life
- I would choose a convertible tablet / PC
- I would choose a Mac laptop
- I would choose a Netbook
- I would choose a laptop plus an iPad, Android, or similar tablet
- Other (please specify)

1. To receive the \$20 for participation on your Pirate Gold account please provide the following information:

First Name:

Last Name:

Student ID

Email Address:

***2. Please tell us your current class year at Seton Hall University**

- Freshman
- Sophomore
- Junior
- Senior
- Graduate Student

***3. In which school/discipline(s) are your major and minor coursework? (Check all that apply.)**

- | | |
|--|--|
| <input type="checkbox"/> A&S - Art, Music and Theater | <input type="checkbox"/> Education & Human Services |
| <input type="checkbox"/> A&S - Humanities | <input type="checkbox"/> Health and Medical Sciences |
| <input type="checkbox"/> A&S - Natural & Physical Sciences | <input type="checkbox"/> Law |
| <input type="checkbox"/> A&S - Social Sciences | <input type="checkbox"/> Nursing |
| <input type="checkbox"/> Business | <input type="checkbox"/> Theology |
| <input type="checkbox"/> Diplomacy | <input type="checkbox"/> Library |

***4. Please tell us whether you are a resident or commuter student.**

- Resident
- Commuter

***5. In order to perform more detailed analysis on student preferences for computers and the future of the Mobile Computing Program, the University would like to use a limited amount of the demographic data that you provided as part of your application. The University will not use this data without your permission. Please check below if the University may use this data to perform further analysis on the responses to this survey.**

- Yes
- No