Email on the Nokia devices :: Live@edu password recovery

In order to setup your @student.shu.edu email on the Nokia devices you will need the password used when your Live@edu account was activated.

The following tutorial will outlines the password recovery process for Live@edu

Live@edu Password Recovery

1. Open your @student.shu.edu email

2. Select Options on the upper right corner of the window

3. On the right side of the screen, select Change your password
4. In the Password reset information area, select Change next to the Password field.

5. Select Forgot your password?

6. Enter your Windows Live ID (first.last@student.shu.edu) and the Captcha code.
7. Select the **Send password** option, then click **Continue**

8. Select **OK** to finish this section of the password recovery process.

   Check your first.last@student.shu.edu email for instructions on how next to proceed.

9. Follow the directions in the email from Microsoft Customer Support
10. **Enter** your Windows Live ID
    
    (first.last@student.shu.edu)

    **Enter** your new password

    ![Password Recovery Window](image1)

11. **Select** Continue

    ![Password Confirmation](image2)

12. Your **Live@edu** password has been reset!

    ![Password Reset](image3)